

### **CrewSight™ Terms & Conditions**

CrewSight™ is a cloud-based software program (SaaS) for workforce management with access control abilities. These terms and conditions take precedence over any conflicting terms appearing on your order or associated purchase documentation. No waiver, modification, or addition to these Terms, unless otherwise agreed to in writing and signed by an authorized representative.

1. Customer will provide a location for and all labor to install the badging/enrollment kit.
2. Customer will provide a personal computer or laptop for use with the enrollment kit. The computer must have at least one open USB port, an open internet connection to access the CrewSight Web user interface and the ability to download drivers for kit components including, but not limited to, the printer.
3. If applicable, Customer will provide computers, laptops or tablets for the CrewSight Self-Registration Utility.
4. Customer will provide networking connectivity with sufficient bandwidth to connect ALL badge reader devices to the internet. This includes any handheld, kiosk, turnstile or door controllers. If the customer chooses, and the devices include the ability to connect to cellular networks, the customer is responsible for 4G/LTE SIM cards and data plans for each cellular enabled device. AT&T or Verizon is recommended.
5. Customer will provide all installation labor and hardware to offload and install the turnstile(s). The turnstile location must be level and stable and care taken to ensure proper orientation – Secure side in. All turnstile controllers must have an internet connection with clear path to CrewSight for proper operation. If equipped with cellular kits, standard size SIM cards are required. 4G/LTE Verizon and AT&T are supported.
6. Customer will provide all installation labor and hardware to install door kits per the Door Box Controller data sheet. This includes electronic door locks, wiring, conduits, etc. All door kit boxes must have an internet connection with clear path to CrewSight for proper operation.
7. Payment Terms: Payment is due in advance at receipt of order unless other arrangements have been made. Customer can apply for credit terms, Net 30 from date of shipment or completion of services. Payment for SaaS products is due in advance for the initial 12-month period and can be renewed annually.
8. SaaS End Date. Once the preset end date has arrived the badge reading devices will be disabled from collecting data and will no longer enable access control to the project. This includes handhelds, turnstiles, door kits or any other badge reading devices.
  - a. SaaS End Date is per project. In a multi-Project SaaS deployment within a single Client environment, only the Project ending is affected.
  - b. All User Accounts will remain active for 30 days to allow the customer to view and/or download any data.
9. Standard hardware sale terms and conditions will apply for all hardware.
10. Prices are FCA-Origin and exclusive of all freight costs, customs fees, taxes and duties. (Typically pre-pay and bill.)
11. Use of CrewSight is in accordance with the CrewSight Terms of Use and End User License Agreement.